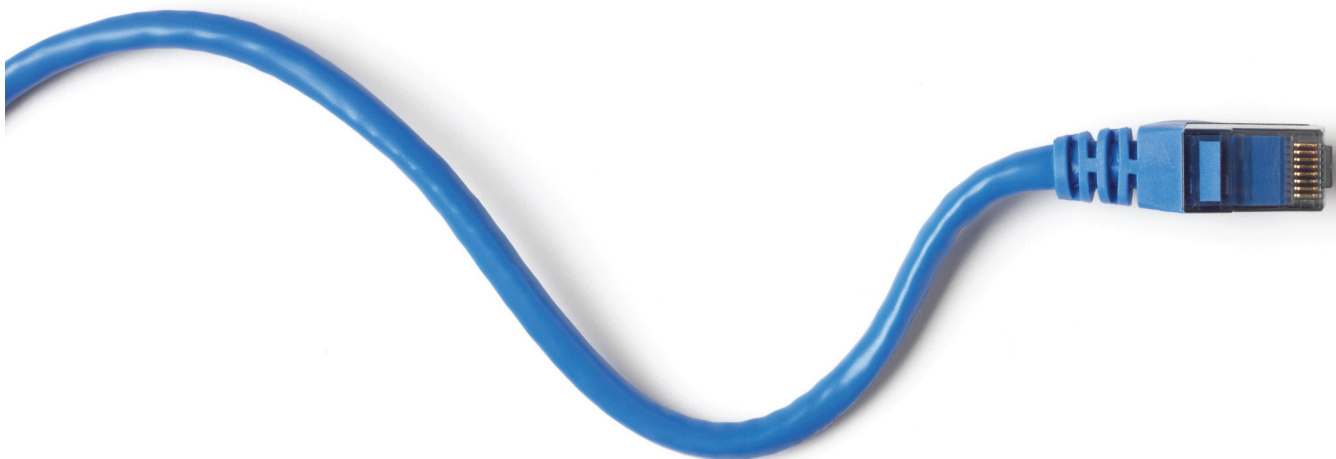# Introducing our Platform

Backup Systems™

COMPREHENSIVE, FLEXIBLE AND AFFORDABLE: BACKUP AND DISASTER RECOVERY SOLUTIONS

HERE ARE SOME OF THE KEY FEATURES THAT MAKE US STAND OUT FROM THE COMPETITION:

- **Vaulted Backup** – our system runs and holds your data on dedicated hardware, protecting you from hardware failure.

- **Disaster Recovery** – data is replicated from your site to another location, be that a server in our data centre or cross-site to one of your other sites.

- **Bit differencing** – we use an algorithm that only sends the differences within files, not the whole file, this means we can get a lot more of your data over the internet.

- **Operating system neutral** – backup data on Microsoft Windows, Unix, Apple, Novell and Linux servers.

- **Agentless Backup** – there is no need to install software on your servers.

- **Application support** – works with Exchange, SQL Server, Sage and other applications that require special interfacing to backup correctly.

- **Flexible scheduling** – the system will backup computers when and as often as you require. Sending data over the internet is also scheduled, so you don't need to use your internet connection during business hours.

- **Security** – we can restrict access to one user, or allow different users access to different data.

- **Version history** – the system maintains a version history, i.e. a complete snapshot of your data at a point in time, this is kept both locally on your network and offsite. Let us know how much you need.

- **Disk based** – tapes can be unreliable and you only find out when you attempt a restore and it fails, that's why we use raided hard disks to store your data.

COMPREHENSIVE, FLEXIBLE AND AFFORDABLE: BACKUP AND DISASTER RECOVERY SOLUTIONS

- **Managed service** – you won't spend time administering the system. Once the system is in place we take care of the day to day running and monitoring.

- **Recovery** - retrieve files simply by dragging & dropping in Windows Explorer, restore security information, ability to write data back to any network share.

- **Flexible** – our system can be configured for a variety of organisational infrastructures. For example, we can deal with a single site replicating to our servers, or a complicated multi-site cross-site solution. Talk to us about your requirements, we are confident we can come up with something that works for you.

- **Affordable** – we charge a flat fee based on the volume of data under management and the number of instances deployed. We will work with you to develop a proposal that meets your requirements and budget.

ADDITIONAL SERVICES WE OFFER:

- **Bare Metal Imaging** – minimise downtime for critical systems. Create a disk image of a running system, restart that system in a virtual environment within minutes of a failure. Keep local copies of images for a server crash, replicate images to a remote site for rapid disaster recovery.

- **Email Archiving** – in addition to backing up the Exchange stores, we can archive individual emails. This makes recovering a single email simple. It also allows the purging of Exchange, removing old emails which have been archived.

- **Laptop Backup** – laptops not connected to the network may also contain important information. We provide an agent that will backup the data whenever the laptop is connected to the internet. The laptop backup is integrated with the other company data and is subject to the same access controls and restore procedures. The agent saves bandwidth by only sending changes to files and can be throttled to only use a percentage of available bandwidth.